

# ILM Level 5 Award in Leadership & Management

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We have extensive experience of designing and delivering leadership solutions at all levels and just as importantly, it is something we are passionate about doing.

This programme has been designed for practising middle managers, helping them to develop their skills and experience, improve performance and prepare for senior management responsibilities.

## Overview

This programme will help you navigate the ever-changing and fast paced world of business, allowing you to create a compelling vision for customers and colleagues and inspire your teams to deliver sustained and excellent performance.

You will grow and expand your knowledge at the same time as embedding a valuable range of skills and behaviours.

## Overall Learning Outcomes

- Investigate and improve own ability to fulfil key responsibilities of the leadership role.
- Evaluate own ability to lead others.
- Analyse the organisational effectiveness and own ability to improve quality to meet customer requirements.
- Plan and implement projects to meet, and if possible exceed, customer requirements.

## Schedule

### Day 1 - Becoming an Effective Leader (Part 1)

#### Learning Outcomes:

- Evaluate own ability to use a range of leadership styles, in different situations to fulfil the leadership role.
- Review theories of emotional intelligence to assess the effect of emotions on own and others' performance.

### Day 2 - Becoming an Effective Leader (Part 2)

#### Learning Outcomes:

- Evaluate own ability to set direction and communicate this to others.
- Review own ability to motivate, delegate and empower others.
- Produce a personal development plan to improve own ability to lead.

## Apply for this course.

Apply for this course and ask any questions you may have by getting in touch with us via the contact methods below. You can also find information about this course and all of our other courses at our website, [www.wdr.co.uk](http://www.wdr.co.uk).

## Day 3 - Managing Improvement

### Learning Outcomes:

- Critically assess your organisation's effectiveness in managing quality to meet or exceed customer requirements.
- Evaluate own ability to manage quality to meet or exceed customer requirements.
- Develop and implement an improvement plan to meet and exceed customer requirements.

### Assessment

You will complete two structured assignments of approximately 2,500 words each.

### Support


Throughout your programme, you will receive 1:1 support from a specialist, expert trainer who will guide you through the process of successfully creating and submitting your assignment.

### At a Glance


- 3 Standalone Classroom Days.
- 6 months average completion time.
- Develop your ability to lead, motivate and inspire.
- Receive unlimited support throughout your study.
- Review strategic leadership and day-to-day management.

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