

Team Leader / Supervisor

Duration:
12 Month Programme

Minimum Entry Requirements:
Typically, these are GCSE Maths and English at Grade C or above.

Maths and English:
Learners without level 2 English and Maths will need to achieve this level prior to taking the end-point assessment. It is our aim at WDR to provide opportunities for our learners to improve their skills in English and mathematics, embedding these skills so that they are developed and applied as an integral part of your study

This programme is designed to support first line managers at the start of their professional management career, or those who may already have some practical experience and want to complement this with a management development programme.

This is a practical and engaging development journey that will inspire you to grow and expand your knowledge, and at the same time embed a valuable range of skills and behaviours - delivering measurable value to you and your organisation.

You will develop the skill set to deliver measurable value to organisations as an inspiring and effective leader. What you learn will also support your next professional steps.

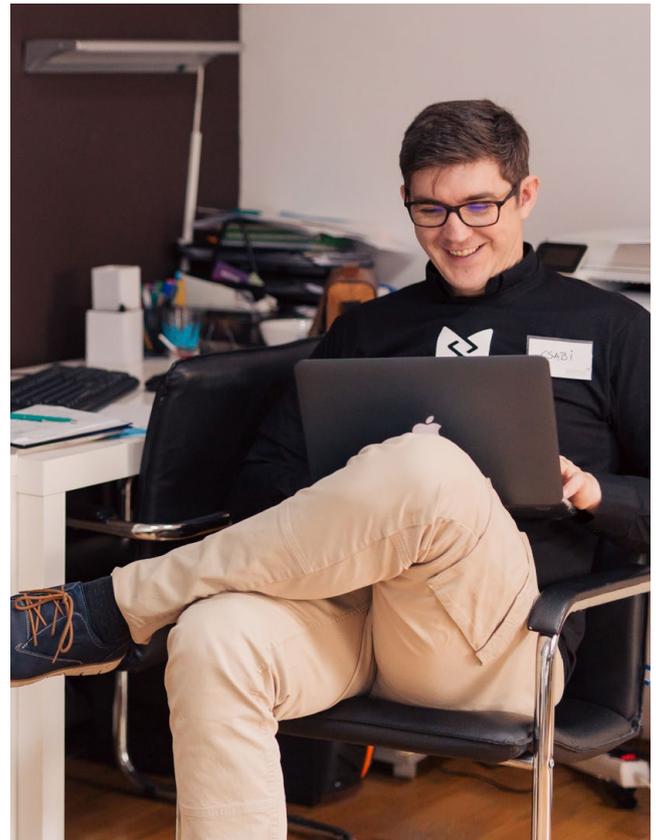
Course Overview

During this programme you will be required to spend 20% of your time at work on off-the-job learning. This will include workshops, virtual learning, research and reflection.

This innovative programme is designed so you can easily fit your learning around your day job. Using our online learning portal, you will be able to access your learning anytime and anywhere, so you get high-quality content and development on the go.

Benefits

- Upon successful completion of this programme, you will:
- Develop your management skills to best practice approaches.
 - Enhance your confidence and credibility within the workplace.
 - Inspire your team members to be the best version of themselves.
 - Gain transferable skills for use throughout your career.
 - Achieve a nationally recognised level 3 Team Leader / Supervisor Apprenticeship Standard.



Course Content



Managing People and Developing Relationships:

You will learn different leadership styles and the benefits of coaching to support people and improve performance. You'll gain a fundamental understanding of stakeholder management and how to support the delivery of team and organisational objectives. This module will also cover impactful communication including presentation skills, negotiation, influencing and managing conflict.



Organisational Performance, Delivering Results:

You will learn how organisational strategy is developed and implemented. You will understand the importance of adapting to change, identifying challenges and solutions to meet the changing demands of the business. You will learn the fundamentals of financial management and how to manage a projects through to successful completion.



Managing Self and Personal Effectiveness:

Through focusing on your professional and personal potential, you will learn how to manage yourself effectively by making positive and powerful changes to your current ways of thinking, being and doing.

How will you be assessed?

Towards the end of the programme, you, your manager and WDR will decide together if you are ready for assessment. The assessment is then undertaken by a separate End Point Assessor organisation, chosen by your employer. The tutors at WDR will provide you with lots of support in preparing for the assessment. The assessment consists of four separate elements:



**Knowledge Test
(30%)**

Completed online.



**Competency Based Interview
(30%)**

Using outcomes from the apprenticeship to assess your application in workplace scenarios.



**Portfolio Assessment
(20%)**

Review of the evidence of your learning and achievement of the required standards.



**Professional Discussion
(20%)**

Evidence of Continual Professional Development, training and personal development activities.

Learning Portal

Our learning portal makes it easy to accumulate the evidence required by this stage. Throughout the programme, simply upload whatever documents, photos, or videos demonstrate your understanding and competence. Completing the self-reflective practices, regularly reviewing your learning with your cohort coach and undertaking set practice assessments will help ensure you are ready for this stage.

Apply for this course.

Apply for this course and ask any questions you may have by getting in touch with us via the contact methods below. You can also find information about this course and all of our other courses at our website, www.wdr.co.uk.