

CompTIA A+

Training Course

Welp

CompTIA A+

Course Description:

These courses are designed for learners who are looking to start a career in the IT sector.

On completion of this course, learners will be ready to take the CompTIA exams 220-1001 and 220-1002, leading to CompTIA A+ certification, which is the preferred qualifying credential for technical support and IT operational roles.

Learning Outcomes:

On completion of this course, learners will be able to:

Troubleshoot and Problem solve IT Infrastructure Issues

Understand a Wide Variety of Issues Ranging from Networking and Operating Systems to Mobile Devices and Security

Have the Ability to Connect Users to the Data They Need to do Their Jobs Regardless of the Devices Being Used

Content:

Week 1

- **Hardware:** Identifying, Using and Connecting Hardware Components and Devices
- **Networking:** Explain Types of Networks and Connections Including TCP/IP, WIFI and SOHO
- **Windows Operating Systems:** Install and Support OS Including Command Line and Client Support

Week 2

- **Hardware & Network Troubleshooting:** Troubleshoot device and network issues
- **Software Troubleshooting:** Troubleshoot PC and mobile device issues including application security support
- **Security:** Identify and protect against security vulnerabilities for devices and their network connections
- **Mobile Devices:** Install & configure laptops and other mobile devices
- **Other OS & Technologies:** Understand Mac OS, Linux and mobile OS
- **Operational Procedures:** Follow best practices for safety, environmental impacts, and communication and professionalism

Each week of learning corresponds to one of the CompTIA exams. It is recommended that sufficient time is allowed between Week 1 and Week 2 to accommodate the first exam.

Course Specifics:

Price: £2250 per person (ex. VAT) per week

Duration: 2 x 5 day course

WDR provide a **week** of intensive, supported learning. Each skill is broken down by our **expert tutor** and will provide you with a highly interactive learning experience in our **Horsham Training Centre**, supported with mock tests, eBooks (bring a memory stick), remote support and guidance before entry to the exam.

For larger groups, WDR can arrange training at your premises or a local venue. **Please speak to our team for more details.**

