

Apprenticeship Standard Level 2 Adult Care Worker

Working with people, feeling passionate about supporting and enabling them to lead a more independent and fulfilling life is a rewarding and worthwhile career that provides excellent career opportunities.

This Apprenticeship is designed for individuals who want to take that first step in a career as a professional adult care worker and make a real difference to someone's life when they are faced with physical, practical, social, emotional or intellectual challenges. It provides learners with an integrated programme of skills and knowledge developed alongside behaviours expected of a competent worker providing high quality compassionate care and support within a regulated environment.



WDR work closely with employers from nursing and residential homes, domiciliary care, day centres and clinical healthcare settings, to customise their Apprenticeship Programme so that it addresses the internal and external training requirements and aligns with the specified knowledge, skills and behaviours required for the standard.

Key components of this Apprenticeship Standard cover the following 6 key areas:

Care, Compassion, Courage, Communication, Competence and Commitment

Knowledge & Skills

- Understanding my role and responsibilities
- Continuing Professional Development
- Providing a duty of care
- Equality & Diversity
- Fluids & Nutrition
- Working in a Person-Centred way
- Communication
- Privacy & Dignity
- Dementia and Cognitive Issues
- Safeguarding Adults
- Safeguarding Children
- Basic Life Support
- Health & Safety
- Handling Information
- Infection Prevention and Control

These areas will be covered by WDR's Care Certificate which provides learners with an online learning portal containing a set of eLearning modules, reading materials and a journal to evidence assessed practice of knowledge and skills carried out in the workplace. To assess competence and track progress, managers and assessors can access reports and oversee an employee's compliance through the WDR portal.

Behaviour

The behavioural components of the programmes will be delivered through:

- Workplace training, on the job observation and feedback, regular coaching conversations
- Workbooks, logs and journals
- Experiential e-learning sessions in the suggested topic areas of:
 - ~ Growth Mindset
 - ~ Energy Management (Resilience)
 - ~ Values and Purpose
 - ~ Exploring Communication
 - ~ Emotional intelligence
 - ~ Working in Teams
 - ~ Managing Your Time
 - ~ Career Development

Entry Requirements

Apprentices will be required to have or achieve Level 1 Literacy and Numeracy and to have taken Level 2 Literacy and Numeracy before they can undertake the end-point assessment process for the programme.

Candidates must undertake a recognised enhanced disclosure and barring service check.

Duration

The apprenticeship will take between 12 – 18 months to complete.

Learning Resources

All apprentices will be given access to our online learning portal which contains all the eLearning modules, journals, videos and recommended reading to complete the Apprenticeship Grade.

Benefits for Individuals

- Build personal capabilities, skills and knowledge
- Gain expertise and professional recognition
- Boost career progression

Benefits for Employers

- Skilled and motivated employees
- Improved working practices amongst team members
- Transfer of new skills into the organisation
- Increased employee engagement and retaining of talent
- Training investment co-funded by the government

Assessment and Award

A number of elements make up Assessment and Award of the Apprenticeship Standard including formative on-programme assessment, completion of The Care Certificate, achievement of Level 2 Diploma in Health & Social Care (England) (QCF) and a summative End-point Assessment with an independent Assessor drawn from the SFA's Register of Apprenticeship Assessment Organisations.

For More Information:

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